Videophone Preferences

konnekt
feel connected, feel safe

1. To match you in our database:

Full Name of Videophone User:

Phone Number (Account Owner or User):

2. Additional Authority

Contacts (in addition to the account owner) authorised to request changes on this Videophone account:
NB: Additions and changes to contacts, preferences, etc. are included in your monthly service fee.

Name	Date of Birth
Email	Phone
Name	Date of Birth
Email	Phone

3. Videophone Contacts

Instructions for Pages 2-3:

Name to appear on Contact's Call Button. A shorter name allows for larger text – e.g. 'Joe'. For names such as 宝宝 or Αλκυονη, please also provide an English spelling.	Check to allow calls from this contact to be automatically answered if Videophone is not answered within (for example) 30 seconds. We advise against using auto-answer if the Videophone is in a bedroom or other private room.	If the contact has a Skype Name, the Videophone first tries a face-to-face call.	Not on Skype yet? We can help your contacts get started on Skype. Be sure to include the email address of each person who does not yet have a Skype account.

Contact One

Call Button Name: | *In chosen language* | *English spelling if different*
Joe

Allow auto-answer: ☐ YES ☒ NO

Skype Name: *(if any)* *joesmith1234*   ☐ Please help this contact get setup on Skype

Backup Landline number 1: *+1 234 555 5555*   Location (eg office): *office*

Backup Landline number 2: *+61 7 9999 5566*   Location (eg home): *home*

Contact Email: *joesmith@gmail.com*   Contact Mobile: *+61 400 000 000*

Numbers should include the area code, and the international country code for overseas numbers (e.g., +1 for USA and Canada, +61 for Australia). IVR and special numbers (such as 13xx in Australia) are not permitted. For calls to numbers in multiple countries, contact Konnekt for rates.	If renting or purchasing, you can have up to four backup phone numbers (unavailable for trials).	Location may be 'office', 'home', or any short text you choose. The User will see, for example, *"Calling Joe (office)"*

See www.konnekt.com.au/preferences or call us on +61 3 8637 1188 (international), 415-877-4200 (America) or 1300 851 823 (Australia) for help.

Direct your contacts to www.konnekt.com.au/faq or www.skype.com to see how to set up Skype on their mobile phone, iPad, tablet or computer. This will reduce your contacts' call costs and will enable calls with video or voice-only calls.

![konnekt logo]

Contact One

Call Button Name:	In chosen language	English spelling if different

Allow auto-answer: ☐ YES ☐ NO

Skype Name: (if any)   ☐ Please help this contact get setup on Skype

Backup* Landline number 1:   Location (e.g. office):

Backup* Landline number 2:   Location (e.g. home):

Contact Email: Contact Mobile:

Contact Two

Call Button Name:	In chosen language	English spelling if different

Allow auto-answer: ☐ YES ☐ NO

Skype Name: (if any)   ☐ Please help this contact get setup on Skype

Backup* Landline number 1:   Location (e.g. office):

Backup* Landline number 2:   Location (e.g. home):

Contact Email: Contact Mobile:

Contact Three

Call Button Name:	In chosen language	English spelling if different

Allow auto-answer: ☐ YES ☐ NO

Skype Name: (if any)   ☐ Please help this contact get setup on Skype

Backup* Landline number 1:   Location (e.g. office):

Backup* Landline number 2:   Location (e.g. home):

Contact Email: Contact Mobile:

Contact Four

Call Button Name:	In chosen language	English spelling if different

Allow auto-answer: ☐ YES ☐ NO

Skype Name: (if any)   ☐ Please help this contact get setup on Skype

Backup* Landline number 1:   Location (e.g. office):

Backup* Landline number 2:   Location (e.g. home):

Contact Email: Contact Mobile:

Contact Five

Call Button Name:	In chosen language	English spelling if different

Allow auto-answer: ☐ YES ☐ NO

Skype Name: (if any)   ☐ Please help this contact get setup on Skype

Backup* Landline number 1:   Location (e.g. office):

Backup* Landline number 2:   Location (e.g. home):

Contact Email: Contact Mobile:

*Instructions: See page 1. For additional contacts, please copy this page. *Backup numbers available only for rental & purchase.*

Contact Six

Call Button Name: _{In chosen language}   _{English spelling if different}

Allow auto-answer: ☐ YES   ☐ NO

Skype Name: _(if any)   ☐ Please help this contact get setup on Skype

Backup* Landline number 1:   Location (e.g. office):

Backup* Landline number 2:   Location (e.g. home):

Contact Email: Contact Mobile:

Contact Seven

Call Button Name: _{In chosen language}   _{English spelling if different}

Allow auto-answer: ☐ YES   ☐ NO

Skype Name: _(if any)   ☐ Please help this contact get setup on Skype

Backup* Landline number 1:   Location (e.g. office):

Backup* Landline number 2:   Location (e.g. home):

Contact Email: Contact Mobile:

Contact Eight

Call Button Name: _{In chosen language}   _{English spelling if different}

Allow auto-answer: ☐ YES   ☐ NO

Skype Name: _(if any)   ☐ Please help this contact get setup on Skype

Backup* Landline number 1:   Location (e.g. office):

Backup* Landline number 2:   Location (e.g. home):

Contact Email: Contact Mobile:

Contact Nine

Call Button Name: _{In chosen language}   _{English spelling if different}

Allow auto-answer: ☐ YES   ☐ NO

Skype Name: _(if any)   ☐ Please help this contact get setup on Skype

Backup* Landline number 1:   Location (e.g. office):

Backup* Landline number 2:   Location (e.g. home):

Contact Email: Contact Mobile:

Contact Ten

Call Button Name: _{In chosen language}   _{English spelling if different}

Allow auto-answer: ☐ YES   ☐ NO

Skype Name: _(if any)   ☐ Please help this contact get setup on Skype

Backup* Landline number 1:   Location (e.g. office):

Backup* Landline number 2:   Location (e.g. home):

Contact Email: Contact Mobile:

*Instructions: See page 1. For additional contacts, please copy this page. *Backup numbers available only for rental & purchase.*

4. Select your Videophone text language

| ☐ English | ☐ 简体中文 | ☐ ελληνικά | ☐ Italiano |
| ☐ Tiếng Việt | ☐ 傳統中文 | ☐ Arabic | ☐ Other _____ |

5. Choose your colour scheme

☐ Default (shown with default font)

Amy	Juan
Lee	Johnny
Nurse	Uncle Mik
Konnekt	Clean

☐ Green (shown with default font)

Con	Φίλων
Πολωνα	Nick
Melina	Αλθαία
Δαυίδ	Konnekt

☐ Muted (shown with default font)

宝贝	周成	花商
Guo Jian	王花	梁虎
李芳	Xu Dan	Hu Cai
何康	Nurse	宋力
高亮	Lin An	Zhu Hui
园丁	医生	Konnekt

☐ Yellow (shown with Purisa font)

John	Abi	Florist
Lee	Juan	Con
Uncle Nik	Linda	Sam
Nurse	Jen	Rob
Dave	Ben	Mel
Gardener	Doc	Konnekt

☐ Blue (shown with Liberation font)

John	Abi	Florist
Lee	Juan	Con
Uncle Nik	Linda	Sam
Nurse	Jen	Rob
Dave	Ben	Mel
Gardener	Doc	Konnekt

Call Buttons may be configured in two to four columns and two to ten rows. Please write your Call Button names on the grid below to show us your preferred layout. We suggest including a 'Konnekt' button to call Konnekt, and a 'Clean' button allow cleaning of the screen without triggering a call.
Block out unused columns and rows.
Map your button layout on the grid below

6. Choose your button layout (optional)

Konnekt	Clean		

7. Contact Konnekt to change other default settings including

- Volume, ringtone, ringtone volume, microphone sensitivity
- Time before auto-answer
- Text size & font
- Avoiding answering machines