

Konnekt Pty Ltd Level 1, 451 Nepean Hwy CHELSEA VIC 3196 1300 851 823 or 03 8637 1188



Captioning Videophone Program

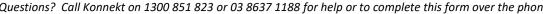
Participation Agreement for People Living Independently

The Konnekt-Telstra Captioning Videophone Program seeks to help Australians who have a severe or profound hearing impairment to stay connected.

This Program is available to customers already connected on Telstra's telephone network, as well as residents of Commonwealth-government-subsidized residential care homes.

Captioning Videophone User											
Mr/Ms/ Given Name	-				Family/Surname						
Residential Address (including Room Number or Unit Number, if any)											
Suburb/Town					State		Postcode				
Subulib/Town					State		rosicode				
Home phone number (if any):	Mobile (for te	ext) (if	any):								
Work phone (if any):	Email (if any):									
Current devices (e.g. TTY, mobile):	Existing Inter										
Why my current device or regular phone is unsu	uitable (e.g. severe or prof	ound hearing	impair	ment / need	lip reading	or large caption	ons to understand)				
Telstra Account Details											
Telstra Account Details Telstra or Belong phone number:											
	erent from user)										
Telstra or Belong phone number:	erent from user)	Family/Surname									
Telstra or Belong phone number: Payer of Program Charges (if diff	erent from user)	Family/Surname									
Telstra or Belong phone number: Payer of Program Charges (if diff Mr/Ms/ Given Name	erent from user)	Family/Surname									
Telstra or Belong phone number: Payer of Program Charges (if different Mr/Ms/ Given Name Street Address (including Business Name, if any)	erent from user)	·		Postcode	Count	rv (if not Australia)					
Telstra or Belong phone number: Payer of Program Charges (if diff Mr/Ms/ Given Name	erent from user)	Family/Surname State		Postcode	Count	ry (if not Australia)					
Telstra or Belong phone number: Payer of Program Charges (if different Mr/Ms/ Given Name Street Address (including Business Name, if any)	erent from user)	·	Emai		Count	ry (if not Australia)					
Telstra or Belong phone number: Payer of Program Charges (if different Mr/Ms/ Given Name Street Address (including Business Name, if any) Suburb/Town Phone: Additional Contact Person (if it is	Mobile:	State		l:		ry (if not Australia)					
Telstra or Belong phone number: Payer of Program Charges (if differential Mr/Ms/ Given Name Street Address (including Business Name, if any) Suburb/Town Phone:	Mobile:	State		l:		ry (if not Australia)					

Captioning Videophone Program Participation Form Questions? Call Konnekt on 1300 851 823 or 03 8637 1188 for help or to complete this form over the phone





Equipment Delivery	7					
Deliver to: User add	dress Payer	Additional Contact	ct Person / Other (ple	ase provide details belo	w):	
Contact Name for Delivery:			Phone:			
Street Address for courier (no P O Box)						
Suburb/Town				State	Postcode	
Instructions for courier:						
_	hat the details provided re is a need for the Ca	, ,	•			
•	hat the Program may b to take care of the equi pation ends.					
•	ust stay a Telstra or Be er Telstra services that	•	•	. •		
suitable Internet	onnekt the Program Fe service, during my pa have no compatible Ir Internet service.	rticipation unless o	therwise agreed	d with Konnekt. I เ	understand	
☐ I agree that during Konnekt service	ng the Program I may	be asked to provide	e feedback to K	onnekt in relation	to the	
Privacy policy: konr	nekt.com.au/privacy Ko	onnekt will only rele	ase the above	information:		
support, retur	taff or contractors for prome, and to ask you abour aired by law, or if required.	ut the Program to h	elp us improve	the Program; or	n-going	
Signature of Captioning Vide	eophone User or authorized rep	presentative:				
				Date:		
Signatory Name and Relatio	nship with User (if signed on be	ehalf of User):				
Referred by (e.g., A	ABC Audiology):					
Please send this complet Scan and email to: OR send your form to:	ted form to us: sales@konnekt.com.a Konnekt Level 1, 451 Nepean Hwy	possible names ar dial butto	We will deliver your Captioning Videophone as soon as possibleusually within 2-3 weeks. Meanwhile, please tell us the names and contact details of the people you want on your speeddial buttons, the colours you would like, and other preferences. Here is a helpful form: www.konnekt.com.au/preferences			

Chelsea VIC 3196 AUSTRALIA

Questions? See www.konnekt.com.au/captioning-phone-faq/